

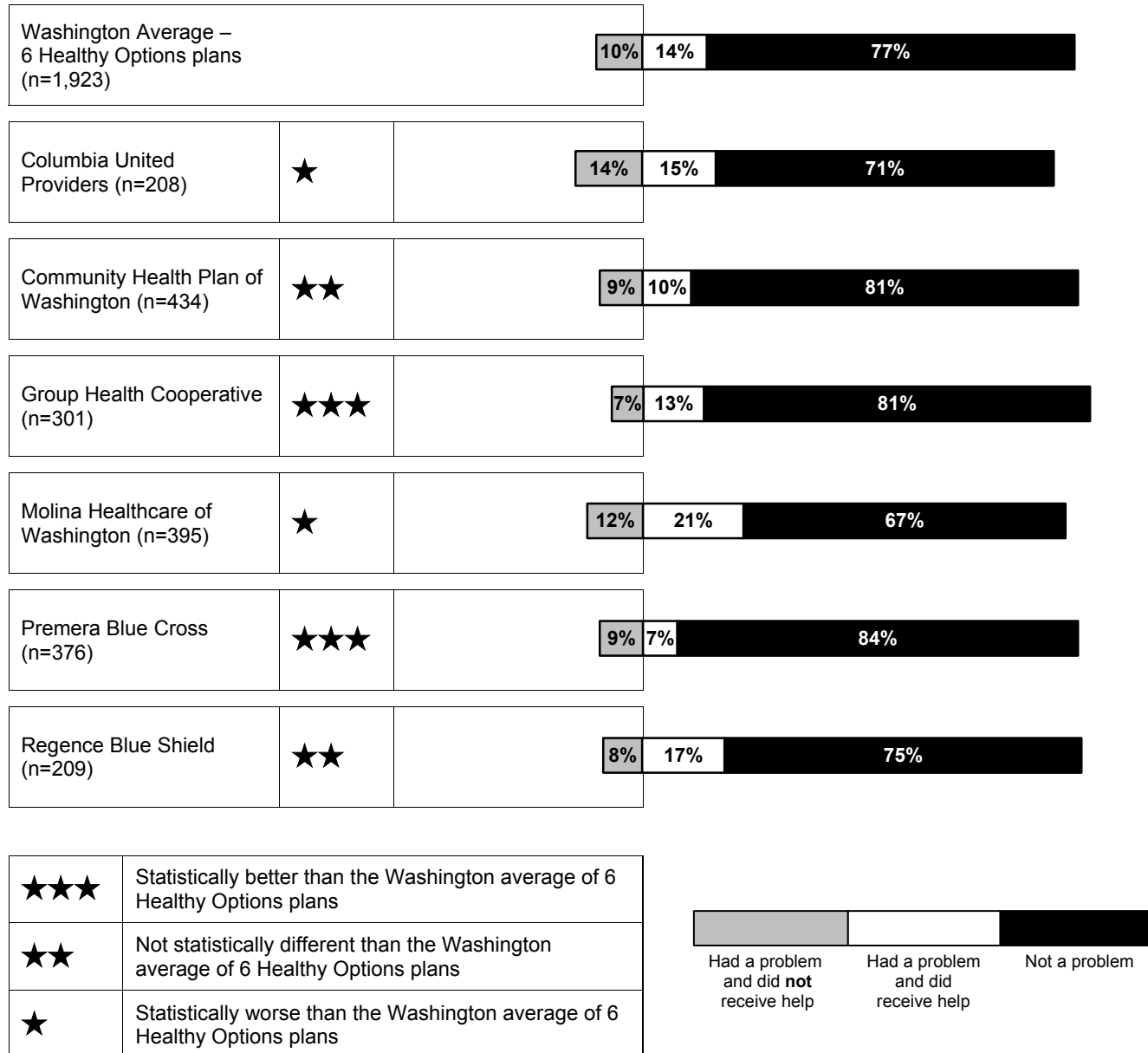
Healthy Options Children with Chronic Conditions

CAHPS CCC Measurement Set

Composite

Access to Prescription Medicines

This chart summarizes the responses to survey questions 83 and 84 contained in the children with chronic conditions composite, "Access to Prescription Medicines." *



* In accordance with NCQA protocol, questions 83 and 84 are combined to generate a single item with the three response values described above.
 Q83. "In the last 6 months, how much of a problem, if any, was it to get your child's prescription medicine?"
 Q84. "Did anyone in your child's health plan, doctor's office or clinic help you with this problem?"

NOTE: Results presented in this report are based on the 2002 "Survey About Your Child's Health Care" CAHPS survey sponsored by the Washington State Medical Assistance Administration. Small percentage differences represent measurement (sampling) error rather than actual differences in health plan performance. To guard against inappropriate interpretation, scores and star ratings are not displayed for plans with fewer than 85 responses for a single survey item. The bar graphs show the unadjusted proportions for each response category by health plan. The stars represent the results of statistical tests that compared health plans, adjusting for respondent's age and education and child's general health status. Due to rounding, some bars may not add up to 100%. Request "Detailed Methodology" for additional information.